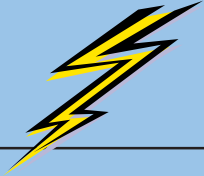


North Beach News

Summer 2002

City of Miami Beach

Neighborhood Services Department



FP&L

Middle Beach residents who would like to report power outages or streetlights out can use the City's CiviCall system at 305-604-CITY (2489) or call Florida Power & Light at 305-442-8770.

"We are committed to providing excellent public service and safety to all who live, work and play in our vibrant, tropical, historic community."



City of Miami Beach
Neighborhood Services
1700 Convention Center Drive
Miami Beach, FL 33139
305-673-7580 (phone)
305-604-2498 (fax)
neighborhoodservices@
ci.miami-beach.fl.us

Neighborhood Meeting Addresses Quality of Life Issues

Approximately 120 residents attended the Mayor on the Move North Beach District Meeting held at The North Shore Activities Center on May 15, 2002.

The meeting was an open discussion forum where residents shared their neighborhood quality of life concerns. Those in attendance identified a number of concerns affecting the

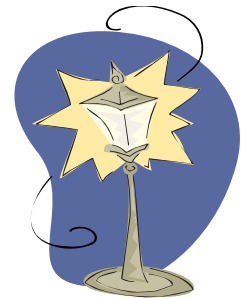
community's quality of life. Educating the community is the first step toward enhancing the quality of life in our neighborhoods. The following issues were identified as neighborhood priorities:

1. **Dumping in Waterways** Provide information about waterway dredging and clean-up programs.
2. **Code Compliance** Provide community with details of how violations

are issued and use of "courtesy notices."

3. **Homelessness** Provide description of the Miami-Dade County Homeless Trust Continuum of Care Program.
4. **Residential Parking** Explain ordinances that address parking in residential areas.
5. **Sanitation** Provide information about illegal dumping fines and ordinances.

6. **Public Works** Provide 24-hour telephone numbers to divisions and other related utility companies.



THE HOMELESS – UPDATE

Residents are concerned about the homeless living on the streets of Miami Beach, the city has assigned high priority to identifying and reducing homelessness. Homelessness is a complicated "condition" and one that is usually a result of mental health, substance abuse and other disabilities. Miami Beach does not have a shelter so that it is necessary for us to make referrals to the network of agencies both here and in Miami Dade County with the resources to help.

As part of the City's ongoing effort, Ms. Olga Vasquez was hired in October by the Neighborhood Services Department as the City's Homeless Coordinator. The City Homeless team moves people off the streets and into appropriate care as soon as they have been identified and agree to accept help. Maintaining and developing relationships with social service agencies is crucial to the success of the team.

The Homeless Outreach team at the City of Miami Beach reported that in the month of June over 100 individuals were assisted with services, including: relocation; substance abuse treatment placement; shelter placement; job placement; referrals to the Immigrant Advocacy Center; medical service referrals; and mental health referrals.

Ms. Garzon is the new outreach worker who, as part of the Neighborhood Services Department, works closely with the Miami Beach Police Department in order to fully implement and utilize the county-wide "Continuum of

Care" system. Developed by the Miami-Dade County Homeless Trust, the *Continuum of Care* system is a model based on the understanding that homelessness is not caused merely by a lack of shelter, but involves a variety of underlying, unmet needs – physical, economic and social. The *Continuum of Care* system is a three phase comprehensive strategy for the delivery and coordination of homeless housing and services.

The statistics show that since the development of the Homeless Outreach Team in October, 554 homeless and near homeless people have been assisted at the City of Miami Beach. Of these, 200 were white non-hispanic, 1888 black non-hispanic and 165 hispanic. 460 of these individuals were males and 94 were females. 131 individuals were placed in shelter at the Salvation Army or placed directly into a substance treatment facility.

The City of Miami beach is striving to address the needs of it's homeless population, e appreciated the patience, understanding and support of residents in this process. For more information about the Miami-Dade County Homeless Trust, please call (305) 375-1490 or visit, www.co.miami-dade.fl.us/homeless/ For more information about the *Continuum of Care* system please contact Olga Vazquez at (305) 673-7000 ext. 3404. To directly report a NON-EMERGENCY homeless incident or encampment, please contact the Miami Beach Police Department at 305-673-7900. To report a life threatening or EMERGENCY homeless situation or incident, please call 911.

Important Phone Numbers

CiviCall
(For Information & Comments)
305-604-CITY (2489)

Office of the Mayor and Commission
305-673-7030

Office of the City Manager
305-673-7010

Police (non-emergency)
305-673-7900

Fire (non-emergency)
305-673-7120

Neighborhood Services
305-673-7077

Community Resource & Outreach
305-673-7580

Parks & Recreation
305-673-7730

Parking
305-673-PARK

City Job Hotline
305-673-7777

City Clerk
305-673-7411

Bulky Waste Pick-Up Appointment
305-633-2700

24-Hour Services

Water & Sewer Streets Sidewalks Streetlights Stormwater
305-673-7625

Traffic Signals
305-592-3580

FPL (power outages & street lights on wooden poles)
305-442-8770

Sanitation – Let's Talk Trash



The Sanitation Division of the Public Works Department is responsible for the collection and disposal of residential garbage, trash and refuse generated at municipal buildings; the residential recycling program; sanitation inspections; street sweeping on public right-of-ways and collection and disposal of litter from public litter bins.

Collection of garbage and recycling services for residents living in single-family homes or in buildings with less than eight units is provided by BFI on contract to the City.

Residents who live in buildings that have more than eight units or more must contract one of the City's authorized vendors to provide these services. The four companies that are authorized to collect garbage in Miami Beach are: Waste Management; BFI; David Sanitation; and Imperial / Lazaro.

Contact the Sanitation Division at 305-673-7616, for information on the disposal of garbage and refuse in residential areas, requirements for picking up garden and yard waste materials, disposal of discarded appliances, furniture, metals and junk, and designated refuse areas for private refuse containers.

Illegal Disposal

All residents should be advised that under the City of Miami Beach Code, the illegal disposal of garden trash, tree and shrubbery trash, and special handling trash is a violation of the city code, and may result in the issuance of citations. Violators caught illegally dumping will be billed for all fines, trash/waste removal charges including labor, equipment and dumping fees, and an administrative charge. Interest will accrue at 10% per annum until paid as provided by the City Code. Unpaid charges may result in a lien placed upon your property.

Community Trash and Recycling Center

The Community Trash and Recycling Center (TRC) is located at 2800 Meridian Avenue. It is open from 7:00 a.m. to 5:00 p.m., Monday through Saturday. The T&R Center is open so residents may bring yard trash, household furniture, white goods and debris from self-performed home remodeling projects. There will be no charge to residents arriving in a car,

pick-up truck or SUV. Vans or trailers will be charged \$10.00 per cubic yard. Please take identification that indicates you are a Miami Beach resident.

How to Report Illegal Dumping

To report illegal dumping in your neighborhood, contact the Sanitation Division at 305-673-7616, Monday through Friday between 8:00 a.m. and 5:00 p.m., or after hours, weekends and holidays the Public Works Service Center at 305-673-7625.

The Parking Department has increased enforcement of commercial vehicles parked in residential areas to include boats, vehicles displaying "for-sale" signs, abandoned vehicles, and vehicles parked HAZARDOUSLY in the right-of-way or blocking a driver's line of sight. Additionally, violations may be issued for prohibiting parking: blocking fire hydrants, crosswalks, sidewalks, and obstructing traffic. The Parking Enforcement Unit will continue to issue citations and monitor the area to ensure compliance with parking regulations. To report violations, contact the Parking Department at 305-673-7505 or Neighborhood Services Community Resource & Outreach Division at 305-673-7580.

Code Compliance Division

The Code Compliance Division ensures that businesses and residents are in compliance with local building, zoning, noise and other ordinances. The Division has three full time Mid-Beach officers who work Monday through Friday and on Thursday through Sunday from 8:00pm to 6:00 am. It is the responsibility of Code Compliance to enforce the City's Ordinances, many of which are in regard to property maintenance standards and zoning.

Code Compliance has recently instituted a "courtesy notice" program. Officers who observe minor first-time violations may leave a courtesy notice at the property to advise the property owner of the violation and how to correct it. These violations include, but are not limited to: overgrowth of grass and/or weeds; multi-family use; parking on front lawn or unapproved surface and exterior property maintenance such as painting. By issuing a "courtesy notice," the property owner is afforded time to correct the violation before receiving a violation and that may result in a fine. Code Compliance routinely works with residents and responds to requests for service. Residents are encouraged to report any potential violations to their Community Resource Coordinator at (305) 673-7580 or directly to Code Compliance at (305) 673-7555.